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## Limited Warranty for Reverie® Essential Plus Sleep System

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## Limited Warranty for Reverie® Essential Plus Adjustable Base

**ASCION L.L.C.** (“ASCION”) WARRANTS THIS MOTORIZED BED FRAME OR MOTORIZED BED FOUNDATION (HEREINAFTER REFERRED TO AS “ADJUSTABLE BED” OR “ADJUSTABLE BEDS”) TO THE CONSUMER WHO IS THE ORIGINAL PURCHASER (THE “PURCHASER,” SUBJECT TO THE TERMS AND CONDITIONS SET FORTH HEREIN). THIS WARRANTY BEGINS ON THE “WARRANTY COMMENCEMENT DATE” WHICH IS THE DATE OF PURCHASE FOR NEW UNUSED ADJUSTABLE BEDS AND THE DATE OF MANUFACTURE FOR ADJUSTABLE BEDS THAT HAVE BEEN USED AS FLOOR OR DISPLAY MODELS. THUS, ON A FLOOR MODEL ADJUSTABLE BED, THE WARRANTY IS A PORTION OF THE LIMITED 20-YEAR WARRANTY. IF ORIGINAL PROOF OF PURCHASE IS NOT PROVIDED BY PURCHASER, ASCION RESERVES THE RIGHT TO DETERMINE THE ADJUSTABLE BED IS NOT COVERED BY THIS WARRANTY OR TO USE THE MANUFACTURING DATE AS THE WARRANTY COMMENCEMENT DATE. THIS “LIMITED WARRANTY FOR ADJUSTABLE BEDS” (“LIMITED WARRANTY,” “LIMITED WARRANTY,” “WARRANTY”) EXTENDS ONLY TO THE ORIGINAL PURCHASER AND MAY NOT BE TRANSFERRED.

### **YEAR 1- FULL COVERAGE OF PARTS AND LABOR**

THIS ADJUSTABLE BED IS WARRANTED AGAINST DEFECTS IN THE WORKMANSHIP OR MATERIALS FOR A PERIOD OF UP TO ONE (1) YEAR FROM THE WARRANTY COMMENCEMENT DATE. UPON RECEIVING REASONABLE NOTICE DURING THE FIRST YEAR FROM THE WARRANTY COMMENCEMENT DATE, ASCION WILL SEND REPLACEMENT PARTS (AT NO COST TO THE PURCHASER) FOR ANY DEFECTIVE ADJUSTABLE BED PART TO THE PURCHASER, AND ASCION WILL PAY ALL PRE-AUTHORIZED LABOR AND TRANSPORTATION COSTS ASSOCIATED WITH THE REPAIR OR REPLACEMENT OF ANY PARTS ASCION DETERMINES TO BE DEFECTIVE. THIS ONE (1) YEAR WARRANTY SHALL NOT APPLY IF PURCHASER DOES NOT RETURN ANY AND ALL DEFECTIVE PARTS TO ASCION WITHIN 15 DAYS OF PURCHASER’S RECEIPT OF REPLACEMENT PART(S).

## **YEARS 2 AND 3 - FULL COVERAGE OF PARTS ONLY**

UPON RECEIVING REASONABLE WRITTEN NOTICE AT ANY POINT IN TIME THAT IS MORE THAN ONE YEAR AND UP TO THREE YEARS FROM THE WARRANTY COMMENCEMENT DATE, ASCION WILL OFFER REPLACEMENT PARTS FOR ANY DEFECTIVE ADJUSTABLE BED PART TO THE PURCHASER. THIS TWO (2) YEAR WARRANTY SHALL NOT APPLY IF PURCHASER DOES NOT RETURN ANY AND ALL DEFECTIVE PARTS TO ASCION WITHIN 15 DAYS OF PURCHASER'S RECEIPT OF REPLACEMENT PART. PURCHASER SHALL BEAR ALL SERVICE, TRANSPORTATION, LABOR, AND SHIPPING COSTS RELATED TO THE DELIVERY AND/OR REPLACEMENT OF THE DEFECTIVE PART.

## **YEARS 4 THROUGH 20 - PRORATED COVERAGE OF PARTS ONLY**

UPON RECEIVING REASONABLE WRITTEN NOTICE AT ANY TIME AFTER THREE YEARS AND UP TO TWENTY YEARS FROM THE WARRANTY COMMENCEMENT DATE, ASCION WILL OFFER REPLACEMENT PARTS (UPON TERMS AND CONDITIONS SET FORTH IN THIS PARAGRAPH) FOR ANY MECHANICAL BED PART FOUND TO BE DEFECTIVE. ELECTRONICS, ELECTRICAL COMPONENTS, DRIVE MOTORS AND MASSAGE MOTORS ARE EXCLUDED. PURCHASER SHALL PAY 1/17TH OF THE THEN CURRENT REPLACEMENT COST OF THE DEFECTIVE PART MULTIPLIED BY A NUMBER EQUAL TO THREE SUBTRACTED FROM THE NUMBER OF YEARS AFTER THE WARRANTY COMMENCEMENT DATE WRITTEN NOTICE OF A WARRANTY CLAIM HAS BEEN GIVEN TO ASCION. ANY CONSUMER OF AN ASCION ADJUSTABLE BED SHALL BEAR THE REMAINDER OF THE COST OF THE REPLACEMENT PART. THIS SEVENTEEN (17) YEAR WARRANTY SHALL NOT APPLY IF PURCHASER DOES NOT RETURN ANY AND ALL DEFECTIVE PARTS TO ASCION WITHIN 15 DAYS OF PURCHASER'S RECEIPT OF REPLACEMENT PART. IN THOSE CASES WHERE THE SEVENTEEN (17) YEAR WARRANTY APPLIES, THE PURCHASER SHALL BEAR ALL SERVICE, TRANSPORTATION, LABOR, AND SHIPPING COSTS RELATED TO THE DELIVERY AND/OR REPLACEMENT OF THE DEFECTIVE PART. WITH RESPECT TO ADJUSTABLE BEDS THAT ARE MORE THAN TWENTY (20) YEARS AFTER THE WARRANTY COMMENCEMENT DATE, THE PURCHASER SHALL BEAR THE ENTIRE COST OF REPAIR AND REPLACEMENT OF ALL PARTS AND MATERIALS, INCLUDING LABOR AND TRANSPORTATION.

## **ADDITIONAL TERMS AND CONDITIONS**

THIS WARRANTY DOES NOT APPLY: (A) TO ANY DAMAGE CAUSED BY THE PURCHASER; (B) IF THERE HAS BEEN ANY UNAUTHORIZED REPAIR OR REPLACEMENT OF ADJUSTABLE BED PARTS; (C) IF THE ADJUSTABLE BED HAS BEEN MISHANDLED (WHETHER IN TRANSIT OR BY OTHER MEANS), SUBJECTED TO PHYSICAL OR ELECTRICAL ABUSE OR MISUSE, OR OTHERWISE OPERATED IN ANY WAY INCONSISTENT WITH THE OPERATION AND MAINTENANCE PROCEDURES OUTLINED IN THE OWNER'S MANUAL, THIS WARRANTY, AND ANY OTHER APPLICABLE DOCUMENT PUBLISHED OR APPROVED BY ASCION; (D) TO DAMAGE TO MATTRESSES, FABRIC, CABLES, ELECTRICAL CORDS OR ITEMS SUPPLIED BY ANY RESELLER OF THE ADJUSTABLE BED; (CONTACT THE RESELLER OR OTHER RELEVANT PARTY FOR WARRANTY INFORMATION ON THESE ITEMS.); (E) IF THERE HAVE BEEN ANY UNNECESSARY SERVICE CALLS, INCLUDING COSTS FOR IN-HOME SERVICE CALLS SOLELY FOR THE PURPOSE OF EDUCATING THE CONSUMER ABOUT THE ADJUSTABLE BED OR FOR FINDING AN UNSATISFACTORY POWER CONNECTION; (G) IF THERE COMMENDED WEIGHT RESTRICTIONS ARE NOT FOLLOWED (300 LBS – TWIN; 375 LBS - FULL; 425 LBS - QUEEN). IF ANY OF THE FOREGOING CONDITIONS IDENTIFIED IN (A) – (G) EXIST, THE WARRANTY WILL BE VOID.

REPAIRS TO OR REPLACEMENT OF THE ADJUSTABLE BED OR ITS COMPONENTS UNDER THE TERMS OF THIS LIMITED WARRANTY WILL APPLY TO THE ORIGINAL WARRANTY PERIOD AND

WILL NOT SERVE TO EXTEND SUCH PERIOD.

THE DECISION TO REPAIR OR TO REPLACE DEFECTIVE PARTS UNDER THIS WARRANTY SHALL BE MADE EXCLUSIVELY BY ASCION IN ITS SOLE AND EXCLUSIVE DISCRETION.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS OR AFFILIATES FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY.

THIS LIMITED WARRANTY DOES NOT INCLUDE REIMBURSEMENT FOR INCONVENIENCE, REMOVAL, INSTALLATION, SETUP TIME, LOSS OF USE, SHIPPING, OR ANY OTHER COSTS OR EXPENSES.

**UNLESS OTHERWISE EXPRESSLY STATED IN THIS DOCUMENT, ASCION, L.L.C., AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES, DIVISIONS AND AFFILIATES EXPRESSLY DISCLAIM ANY OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND FREEDOM FROM DEFECTS AND WORKMANSHIP.**

SOME STATES MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES IN SOME CIRCUMSTANCES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO EVERY PURCHASER. THIS WARRANTY GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS, AND THE PURCHASER MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY FROM STATE TO STATE. THIS WARRANTY IS VALID IN ALL STATES OF THE UNITED STATES EXCEPT ALASKA, HAWAII, AND PUERTO RICO.

**IF YOU EXPERIENCE ANY TROUBLE WITH YOUR ADJUSTABLE BED DURING THE WARRANTY PERIOD, PLEASE CONSULT THE TROUBLESHOOTING GUIDE PROVIDED WITH YOUR ADJUSTABLE BED AND ONLINE (IF APPLICABLE), OR THE TROUBLESHOOTING VIDEO PROVIDED ONLINE (IF APPLICABLE). IF PROBLEMS PERSIST AFTER FOLLOWING THESE INSTRUCTIONS, PLEASE CALL: 1-800-973-8374 PLEASE HAVE YOUR RECEIPT READY AND AVAILABLE.**

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## Limited Lifetime Warranty for Reverie ® Dream and Dream Lite Mattress

ASCION, LLC ("REVERIE" ) WARRANTS THAT IT WILL, AT ITS OPTION AND SOLE DISCRETION, REPLACE OR REPAIR PURCHASER'S REVERIE ® MATTRESS IF IT IS DEFECTIVE DUE TO FAULTY WORKMANSHIP OR MATERIALS, SUBJECT TO THE LIMITATIONS DESCRIBED

IN THIS WARRANTY. THIS WARRANTY COVERS THE FOLLOWING ITEMS DURING NORMAL WEAR: DETERIORATION CAUSING THE MATTRESS TO HAVE A VISIBLE INDENTATION GREATER THAN ONE (1) INCH THAT IS NOT ASSOCIATED WITH AN INDENTATION OR SAG WHICH RESULTS FROM USE OF AN IMPROPER OR UNSUPPORTIVE FOUNDATION OR ADJUSTABLE BED BASE. PURCHASER'S MATTRESS MUST BE CONTINUOUSLY SUPPORTED BY OUR MATCHING ADJUSTABLE BED BASE, WHICH MUST IN TURN BE PROPERLY SUPPORTED BY THE LEGS PROVIDED ON AN EVEN, STRONG, AND FLAT SURFACE. ANY PHYSICAL FLAW IN THE MATTRESS COVER THAT CAUSES THE REVERIE MATERIAL TO SPLIT OR CRACK, DESPITE NORMAL USAGE AND PROPER HANDLING.

THIS WARRANTY DOES NOT COVER:

A NORMAL INCREASE IN SOFTNESS

COMFORT PREFERENCE

PHYSICAL ABUSE OR DAMAGE TO THE STRUCTURE AND/OR COVER MATERIAL, INCLUDING BUT NOT LIMITED TO, BURNS, CUTS, TEARS, OR LIQUID DAMAGE.

DAMAGE FROM USING AN IMPROPER BED FRAME, FOUNDATION, OR ADJUSTABLE BASE.

### **YEAR 1 THROUGH 5 – FULL COVERAGE**

DURING THE FIRST FIVE (5) YEARS OF THIS WARRANTY, REVERIE WILL NOT CHARGE PURCHASER TO REPAIR OR REPLACE PURCHASER'S MATTRESS IF IT IS DEEMED DEFECTIVE BY REVERIE, BUT ANY TRANSPORTATION COSTS ASSOCIATED WITH REPAIRS OR REPLACEMENTS ARE PURCHASER'S RESPONSIBILITY.

### **YEAR 6 THROUGH LIFETIME – PRORATED COVERAGE**

DURING YEARS 6 AND BEYOND OF THIS WARRANTY REVERIE WILL, AT ITS OPTION, REPAIR THE MATTRESS AT A HANDLING COST TO PURCHASER, OR REPLACE THE MATTRESS AT A PRORATED CHARGE TO PURCHASER PLUS TRANSPORTATION COSTS. IF REVERIE REPLACES THE MATTRESS, THE PRORATED REPLACEMENT CHARGE PURCHASER PAYS WILL DEPEND ON WHEN THE MATTRESS IS REPLACED. IF THE MATTRESS IS REPLACED DURING THE 6TH YEAR OF THIS WARRANTY, THE PRORATED REPLACEMENT CHARGE PURCHASER PAYS WILL BE FIFTY (50) PERCENT OF THE THEN CURRENT NON-DISCOUNTED, NON-SALE, NON-PROMOTIONAL PUBLISHED RETAIL PRICE AT [WWW.REVERIE.COM](http://WWW.REVERIE.COM) FOR THE PRODUCT REVERIE DETERMINES TO BE MOST EQUIVALENT TO WHAT PURCHASER ORIGINALLY PURCHASED.

IF THE MATTRESS IS REPLACED AFTER THE SIXTH YEAR BUT BEFORE THIS WARRANTY EXPIRES, THE PRORATED CHARGE PURCHASER PAYS WILL BE SEVENTY-FIVE (75) PERCENT OF THE THEN CURRENT NON-DISCOUNTED, NON-SALE, NON-PROMOTIONAL PUBLISHED RETAIL PRICE AT [WWW.REVERIE.COM](http://WWW.REVERIE.COM) FOR THE PRODUCT REVERIE DETERMINES TO BE MOST EQUIVALENT TO WHAT PURCHASER ORIGINALLY PURCHASED.

REVERIE MATTRESSES ARE DESIGNED TO WORK ON REVERIE ADJUSTABLE BED BASES THAT ARE STRUCTURALLY CAPABLE OF SUPPORTING THE WEIGHT OF PURCHASER'S REVERIE MATTRESS AND USER(S). THIS WARRANTY AND OTHER PERFORMANCE WARRANTIES ARE BASED ON TESTS CONDUCTED ON "SETS" THAT CONSIST OF OUR MATTRESSES AND ADJUSTABLE BED BASES.

**THEREFORE, IF PURCHASER USES INAPPROPRIATE FOUNDATIONS, BOX SPRINGS, ADJUSTABLE BED BASES, OR BED FRAMES WITH THIS MATTRESS, SUCH USE WILL VOID THIS WARRANTY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

REVERIE MAY REQUIRE PURCHASER TO PROVIDE PROOF OF THE QUALITY OF THE ADJUSTABLE BED BASE OR OTHER PRODUCTS USED IN CONJUNCTION WITH THE MATTRESS IF PURCHASER MAKES A CLAIM UNDER THIS WARRANTY. REVERIE RESERVES THE RIGHT TO INVALIDATE THIS WARRANTY IF THE MATTRESS IS FOUND TO BE IN AN UNSANITARY CONDITION.

THE REMOVABLE COVER FOR THE MATTRESS IS WARRANTED FOR TWO (2) YEARS FROM THE DATE OF PURCHASE AGAINST FAULTS IN MATERIAL OR WORKMANSHIP. IF REVERIE REPLACES THE COVER FOR THE MATTRESS, REVERIE WILL REPLACE IT WITH THE CURRENT STYLE OF COVER AVAILABLE FOR THE MATTRESS, WHICH MAY BE A DIFFERENT COLOR OR MATERIAL THAN THE ORIGINAL COVER.

THIS WARRANTY IS VALID ONLY FOR THE ORIGINAL PURCHASER FROM THE ORIGINAL PURCHASE DATE OF THE ORIGINAL PRODUCT PURCHASED.

AN ORIGINAL PURCHASER IS ONE WHO PURCHASES THE PRODUCT DIRECTLY FROM REVERIE OR AN AUTHORIZED RETAILER OF REVERIE. IF PURCHASER IS NOT THE ORIGINAL PURCHASER OF THIS PRODUCT, HE/SHE TAKES IT "AS IS" AND "WITH ALL FAULTS." IF THE PURCHASE OF THIS MATTRESS WAS NOT DIRECTLY FROM REVERIE, PROOF OF PURCHASE WILL BE REQUIRED TO DEMONSTRATE THAT PURCHASER IS THE ORIGINAL PURCHASER AND ELIGIBLE TO MAKE A VALID CLAIM UNDER THIS WARRANTY.

IN THE EVENT A WARRANTY CLAIM IS FILED AND A WARRANTY REPLACEMENT IS DEEMED NECESSARY, PURCHASER WILL BE REQUIRED TO SURRENDER THE ORIGINAL PRODUCT TO REVERIE AT THE TIME OF REPLACEMENT. THIS WARRANTY GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS, AND THE PURCHASER MAY ALSO HAVE OTHER RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

**PLEASE RETAIN THIS WARRANTY AND ORIGINAL PROOF OF PURCHASE FOR AS LONG AS YOU OWN YOUR PRODUCT. IF YOU EXPERIENCE ANY TROUBLE WITH YOUR MATTRESS DURING THE WARRANTY PERIOD, PLEASE CONTACT THE REVERIE CUSTOMER SERVICE DEPARTMENT.**

