

Natural & Organic Latex Topper 5 Year Warranty

Your Sleeping Natural Latex topper is warranted for a period of 5 years to the original purchaser from the date of original purchase. 2 year full warranty and 3 year pro-rated 33% every year. Our premium 100% natural latex allows your topper to resist premature breakdown, ensuring years of comfort and excellent sleep to come.

Sleeping Organic will facilitate the replacement or repair at our discretion, your Sleeping Organic topper for any defects in materials or workmanship during the first FIVE (5) years subject to limitations specified in this warranty.

All transportation costs are the responsibility of the purchaser and are additional to any charges. Softening of or less-ening of the latex can occur during the normal break in period. This is a normal characteristic of latex and does not imply a defect or affect the purpose of or lessen the benefits or quality from our natural latex.

This warranty is subject to the following limitations:

1. Warranty covers deterioration of cell structure resulting in a visible indentation of the topper greater than 0.75" not resulting in a defect in the foundation or bed platform. Defects resulting in splitting or cracking of material, with normal usage and handling, are also covered.
2. Your Natural Latex topper is designed for use on a solid wood, non-spring, flat foundation or bed platform. Used or substitution of other unapproved manufacturers foundations or box spring units will void your topper warranty and all other warranted expressed or implied. Foundation must be supported by three bed slats on a cross-based frame. A frame must have a minimum of four legs, glides, or rollers on twin and full size: five on queens and six on kings. In the event of a claim, you may be required to provide proof of the quality and suitability of the foundation provided to your topper.
3. This warranty does not apply to damage of the topper cover or foundation due to improper installation, abuse, neglect or misuse of the product resulting in physical damage or premature breakdown of the components. Damage caused by, but not limited to, burning, cutting, tearing, moisture saturation or unsanitary conditions will void your warranty.
4. Sleeping Organic at our discretion, reserves the right to refuse repair or replacement of any product deemed to be in an unsanitary condition.
5. Warranty claims are to be made by contacting Sleeping Organic at (800) 625-4042, via email to cs@sleepingorganic.com or by writing to Sleeping Organic 804 Meeting St. Charleston SC 29403. Proof of purchase is required with all warranty claims.
6. This warranty is valid only to the original purchaser in the Continental United States. Resale of your topper product is "AS IS" with "NO WARRANTY" implied or authorized by the manufacturer.
7. If Sleeping Organic replaces the cover for the topper we will replace it with the current style of cover available for the topper, which may be a different color or style material than the original. Sleeping Organic warranties the topper cover against defects in materials or workmanship.

This warranty and any implied warranties granted by law are limited to the number of years designated, commencing from the date of purchase. In no event shall vendor be liable for incidental or consequential damages, whether arising from warranty, contract, negligence or strict liability. Warranty does not cover blemishes, voids, and minor imperfections. Latex is a natural product and these minor imperfections are part of the product, and do not affect the performance and longevity of product

SleepingOrganic

Clean Natural Sleep

First Name: _____

Last Name: _____

Primary Phone: (____) _____

Secondary Phone: (____) _____

Email Address: _____

Address: _____

City: _____

State: _____

Zip: _____

Date of purchase: _____

Model: _____

Please e-mail to cs@sleepingorganic.com or fax (843) 473-4491